

Who can ride?

This shared ride service is for the residents of Plum Island, Newburyport.

Violation of these policies could result in loss of riding privileges. In addition, several rules must be observed:

- All passengers are required to wear seatbelts. All wheelchairs and passengers are to be properly secured at all times. Passengers that are not properly secured will not be transported.
- Unsafe behavior or destruction of service property will be caused for immediate expulsion from the vehicle.
- Eating, drinking, smoking, or playing of loud music is not allowed.
- Tipping of drivers is not permitted.

What is the MVRTA?

The Merrimack Valley Regional Transit Authority (MVRTA) is a public transportation agency established under the Massachusetts General Law Chapter 161B. Member cities and towns of the MVRTA are: Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury and West Newbury. The MVRTA provides fixed route bus services, seniors and disabled transportation service and commuter bus service.

Who provides Ring & Ride?

The Merrimack Valley Regional Transit Authority provides this service through its operating company using wheelchair lift-equipment MVRTA vehicles.

Sit back, relax and enjoy the ride!

This shared ride service is designed to give you a ride when you need it to where you need to go. We hope you will enjoy this service. If you have any questions, suggestions or concerns, contact:

***Office of Special Services
85 Railroad Avenue
Haverhill, MA 01835***

***(978) 469 – MVRTA (6878)
option 3***

specialservices@mvrta.com

***Schedule & Route Information:
(978) 469-MVRTA (6878)
www.MVRTA.com***



PLUM ISLAND Ring & Ride

Share the ride service

What is Ring & Ride?

Ring and Ride is a curb-to-curb transportation service for the residents of Plum Island, Newburyport. The service takes you to and from your residence of Plum Island, Newburyport to anywhere within the fixed route 54 bus. The Merrimack Valley Regional Transit Authority and the City of Newburyport share the expenses.

Effective March 7, 2017



Where can I go with Ring & Ride?

Plum Island Ring & Ride takes you along the Route 54 Fixed Bus Route. Plum Island allows you to connect to Fixed Route 54 bus. Destinations along the Route 54 includes the following locations; Downtown, High School, Library, Anna Jaques Hospital, Commuter Rail, James Steam Mill, Heritage House, Market Basket and Port Plaza.

What is the Schedule?

Ring & Ride Service hours are:

Monday – Friday	5:00 AM – 8:00 PM
Saturday	7:00 AM – 7:45 PM
Sunday	8:00 AM – 7:05 PM

Ring & Ride will run on a Saturday Schedule on Martin Luther King Day, Presidents Day, Patriots Day and Veterans Day.

Service will not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, and Christmas Day.

When and how do I reserve a seat?

For reservations, please call 978-469-6878 option 3 between 8:00 a.m. and 4:30 p.m. Monday through Friday at least one day prior to service. Trips may be reserved up to two weeks in advanced. One leg of the trip has to have Plum Island address.

When you call, be prepared to provide the following information:

- Your name
- Your home, work or cell phone number.
- Your exact street address and requested pickup time.
- Your exact drop-off locations and drop off time.

Ring & Ride is a shared ride service intended to safely and effectively accommodate as many customers per trip as possible. You will be given a 30 minute pick-up window at the time you book your ride. Please be ready by the start of the pick-up window, and call the Office of Special Services if your ride does not arrive by the end of the window. Severe weather or traffic conditions may result in the vehicle arriving later than expected. Upon arriving at your stop, the driver is permitted to wait no longer than five minutes for you to board the vehicle.

How do I cancel my ride?

You must call at least one hour before the start of your thirty minute pick-up window, weekdays between 7:00 a.m. and 5:00 p.m. Please call 978-469-6878 option 3.

You may also cancel your trip after hours weekdays, Saturday or Sunday by leaving a message on the voicemail at: 978-469-6878 option 3.

What Does Ring & Ride Cost?

The fare is \$2.00 each way. Ticket books may be purchased by contacting the MVRTA Office of Special Services.

10-Ride Book is \$20.00, 20-Ride Book is \$40.00. All fares must be paid to the driver at the time of travel. Exact fares are encouraged.

